

ECT Product Warranty

start from 01/01/2018

Range	Warranty	Details
Vitreous china (basins, toilets)	15/1 Years	15 Years replacement* parts or complete product - 1 Year Labour
Internal system (valves)	3/1 Years	3 Year replacement* parts - 1 year Labour
Seat and hinges, flush pipes, button, other toilet parts	1 Year	1 Year replacement parts or complete product - 1 Year Labour
Vanities (cabinet)	3/1 Years	3 Year replacement parts or complete product - 1 Year Labour
Handles, legs, drawers, runners	3/1 Years	3 Year replacement* parts - 1 Year Labour
Shaving cabinets (with mirror doors)	2/1 Years	2 Year replacement parts or complete product - 1 Year Labour
Acrylic bath	5 years	5 Year replacement* on bath shell
Stainless steel sinks and Laundry Tub	25/1 Years	25 Years replacement* parts or complete product - 1 Year Labour
Laundry Cabinets	2/1 Years	2 Years replacement on cabinet - 1 Year Labour
Mixers*	20/1 Years	20 Year ceramic disc cartridges - 1 Year Labour (Subject to conditions)
Brass shower heads and arms	10/1 Years	10 Year replacement* parts or complete product - 1 Year labour
Chrome Shower rails	2/1 Years	2 Year replacement parts of complete product - 1 Year Labour
Shower bases	7/1 Years	7 Year replacement* parts of complete product - 1 Year Labour
Appliances	2/1 Years	2 Year replacement parts of complete product - 1 Year Labour
Hot water unit	10/3 Years	10 Year on Head exchanger/3 year on parts-1 year Labour
Accessories, shower hoses, pop-up wastes, floor grates and channels	1 Year	1 Year replacement parts or complete product

***Product replacement is subject to availability**

***All warranty claims require proof of purchase and plumber's certificate**