

ECT Product Warranty

start from 01/01/2018

Range	Warranty	Details
Vitreous china (basins, toilets)	15/1 Years	15 Years replacement* pars or complete product - 1 Year labour
Butlers Sinks	10 Years	10 Years product replacement* only
Toilet valves	3/1 Years	3 Year replacement* parts - 1 Year labour
Seat and hinges, flush pipes, button	1 Year	1 Year replacement parts
Vanities (cabinet)	3/1 Years	3 Year replacement parts or complete product - 1 Year Labour
Handles, legs, drawers, runners	3/1 Years	3 Year replacement parts - 1 Year Labour
Shaving Cabinets	2/1 Years	2 Year replacement parts or complete product - 1 Year Labour
LED Mirrors	5/1 Years	5 Year replacement parts or complete product - 1 Year Labour
Acrylic bath	5 Years	5 Year replacement* on bath shell
Stainless steel sinks and Laundry Tub	25/1 Years	25 Year replacement parts or complete product - 1 Year Labour
Laundry Cabinets	2/1 Years	2 Year replacement parts or complete product - 1 Year Labour
Mixers	20/1 Years	20 Year ceramic cartridges - 1 Year Labour (Subject to conditions)
Brass shower heads and arms	10/1 Years	10 Year replacement parts or complete product - 1 Year Labour
Shower rails	2/1 Years	2 Year replacement parts or complete product - 1 Year Labour
Shower Bases	7/1 Years	7 Year replacement parts or complete product - 1 Year Labour
Appliances	2/1 Years	2 Year replacement parts or complete product - 1 Year Labour
Accessories, hoses, wastes, floor grates or channels	1 Year	1 Year replacement parts or complete product

Product replacement is subject to availability

All warranty claims require proof of purchase and plumber's certificate