



## **WARRANTY INFORMATION CERAMIC BASINS**

### **TERMS OF WARRANTY**

ECT GLOBAL Pty Ltd A.B.N. 70095343123 (ECT) warrants to the original purchaser of the product that under proper care, use and maintenance. ECT ceramic basins have 10 years product replacement warranty, and 12 months warranty on labour from the original date of purchase. This warranty is subject to the conditions and exclusions set out below. The warranty date is in addition to other rights and remedies that you may have under Australian law.

### **WARRANTY CONDITIONS AND EXCLUSIONS**

Installation of ceramic basin is the responsibility of the customer or the customer's installer.

**ALWAYS** check the product before installation. The cost of delivering and installing a replacement ceramic basin will be the responsibility of the customer.

**By installing the ceramic basin the owner accepts that it is free from any imperfections.**

- A) ECT is only responsible for defects that have arisen solely from faulty materials or workmanship within the warranty period. The product must be maintained and installed in accordance with any instructions, information or advice provided by ECT, and otherwise in accordance with generally accepted professional installation practices and best methods for maintaining ceramic.
- B) The product must not have been modified or altered outside the original factory specifications.
- C) This warranty is limited to the original purchaser and is not transferable.

### **This warranty does not extend to cover:**

- A) Any damage to the product that may have been caused during shipping, delivery or installation.
- B) Any damage to the product due to misuse, negligence, improper installation or connection, inadequate or improper maintenance or other abuse or misuse.
- C) The cost of removing and/or re-installing any replacement product or any other damages or costs that may be incurred in connection with the removal and/or re-installation of any product.

**To make a warranty claim, the following documentation must be supplied to ECT:**

- 1. Proof of purchase**
- 2. Your contact details**